

FOR IMMEDIATE RELEASE

February 4, 2015

Charge Nurse Development Benefits Patients, Staff and Profitability

LOUISVILLE, Ky.— Charge nurses are key influencers of team engagement and patient satisfaction in a healthcare system, and their ability to lead affects profitability. Understanding the significant role charge nurses play, Catalyst Learning Company has introduced a fifth course in the [NCharge®](#) training series to help nurses learn key leadership skills. The new release, “Employee Engagement and the Patient Experience,” emphasizes key drivers for improving team communications and patient care.

Research has shown that charge nurses have a direct impact on fostering team member engagement and improving communications between patients and staff. They help management identify and recognize staff contributions, field concerns from patients and their families and deliver feedback to their co-workers on a number of issues. [NCharge’s](#) “Employee Engagement and the Patient Experience” uses evidence-based curriculum with real-life healthcare scenarios and case studies to teach charge nurses how to lead in a variety of settings.

“Charge nurses have strong clinical skills, but they aren’t always comfortable with the leadership side of their role,” said Lynn Fischer, president of CLC. “The NCharge curriculum empowers the charge nurse and addresses skills gaps to the benefit of their co-workers and patients.”

[NCharge](#) courses are 70 percent interactive, led in a classroom by an instructor, and feature video vignettes, case studies and hands-on activities. In addition to “Employee Engagement and the Patient Experience,” CLC has released four other courses as part of the series: Charge Nurse Fundamentals, Critical Thinking Skills for Charge Nurses, Leading Change in a Dynamic Climate and Supervisory Skills for Positive Outcomes.

NCharge courses are accredited by the Tennessee Nurses Association (TNA) and meet all ANCC guidelines. For more information, please visit catalystlearning.com.

About Catalyst Learning Company

Catalyst Learning Company (CLC) is a leader in frontline healthcare workforce development. Nationally known for its work targeting the entry-level employee, our focus on all frontline employees has helped over 500 healthcare employers realize the full impact and contribution that frontline associates make to the success of the organization. For more information on Catalyst Learning Company, please visit catalystlearning.com or call 502-584-7337.

###