

## Catalyst Learning Company Announces School at Work2.0

*Revised Course Supports HCAPHS Standards and Joint Commission Patient Safety Goals*

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**April 14, 2010.** (Louisville, KY) Catalyst Learning Company (CLC), leaders in healthcare workforce development, proudly announces the launch of School at Work2.0. School at Work (SAW), the premier career development for frontline workers in healthcare, is CLC's flagship product.

SAW 2.0 is the result of five years of excellent customer feedback that the CLC team believes will take SAW to the next level and help the Company achieve its vision to expand the number of adults who are able to achieve the American Dream. The revised program applies accelerated learning principles to increase knowledge retention and address the unique needs of adult learners.

CLC CEO Lynn Fischer says that, *"Since 2002, there have been 9500 School at Work students at 425 hospitals throughout the U.S. The cost and quality breakthroughs in the new release are very significant. We look forward to working hand-in-hand with progressive healthcare employers to serve tens of thousands more hard-working entry-level employees who desire a brighter future."*

***SAW2.0 was designed to support HCAPHS standards,*** including modules on patient satisfaction and safety and communication skills. These modules provide content that stresses the importance of nurse communication; responsiveness of hospital staff; and cleanliness and quietness of environment.

***SAW2.0 also supports Joint Commission national patient safety goals.*** The course includes content on improved accuracy of patient identification; improved effectiveness of communication between caregivers; and improved recognition and response to changes in a patient's condition.

Steve Raymond, Director, Leadership & Staff Development at University of Michigan Hospitals and Health Centers and SAW customer, says this of the changes, *"The new module on patient safety and satisfaction is on target and extremely timely. In fact, as of this very morning, the Joint Commission surveyors are at our facility and their entire focus is centered around patient safety and satisfaction. Providing SAW students with a basic understanding of these two concepts will only enhance our ability to demonstrate our commitment to "Patients and Families First" while making the ideal patient experience a reality."*

More information about this exciting development may be found by visiting [www.schoolatwork.com](http://www.schoolatwork.com).

### **About Catalyst Learning Company**

Catalyst Learning Company, a healthcare workforce development company based in Louisville, Ky., is the provider of School at Work®, Expanding your Career and Healthcare Opportunities™ and CareerCare®. SAW and ECHO are career development systems for entry and mid-level employees. The programs use a blended learning model, involving Internet and DVD technology, peer discussion and personal coaching. CareerCare is a web-based career planning tool designed exclusively for the healthcare industry. These products support Catalyst Learning's vision to dramatically increase the number of hard-working adults who are able to achieve the American dream. Learn more by visiting [www.catalystlearning.com](http://www.catalystlearning.com)