



SUNRISE

Employee News at SSM Cardinal Glennon Children's Medical Center

Friday, August 11, 2006

Cardinals Visit is SO Fun for Kids



Cardinals leftfielder So Taguchi surprised patients such as Jessie Kuebler, 7, (center) and her sisters Kristie, 5, and Lindsey, 15, during a visit Aug. 3.



Exceptional Stories

From time to time, exceptional care rises above and beyond even the highest of customer expectations. Here are two such examples of dedication and caring from July:

Tracy Moore

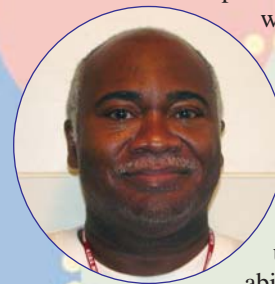
Tracy Moore, nurse practitioner in Neurology, saved the family that nominated her a great deal of time and stress. The family drove in for their appointment, but upon arrival, realized they were a day early. Sympathetic to the fact that they were from out of town, Moore managed to treat their child that day. Her hard work allowed the family to return home the same night.



When asked about the experience, the normally outgoing Moore turns quiet. She explains, "the important thing is that kids get taken care of and we try to accommodate their families." Her simple explanation embodies the continual spirit of care and service that the Achieving Exceptional Patient Care initiative looks to acknowledge.

Willie Moore

Willie Moore also focuses on the experience that children have while visiting Cardinal Glennon. Moore, a respiratory therapist, was nominated by a patient's mother after she watched how Moore interacted with her son. She wrote that "he didn't just come in and give him a treatment, he talked to him and played with him. My son never realized he was getting a treatment until it was over." Moore's ability to relate to and interact with his young patients demonstrates how a gentle and humble nature can lead to exceptional service.



Patient Brings Home the Golds at Transplant Games

High school athletes don't come much stronger than DJ Lampert. The competitive 16-year-old Lutheran South student dominates the field in select soccer and baseball, and "everything he touches just turns to gold," says mom, Cheryl. Literally.

In June, Lampert brought home five gold medals from the US Transplant Games in Louisville, Ky., where he was named Outstanding Male Athlete of the Games. He had the honor of carrying the real Olympic torch in St. Louis, in 2004, as the youngest person in the world to light the flame.

Overall, Lampert has won more than 50 medals from transplant games worldwide.

"I get text messages from Italians and still chat online with kids from the Netherlands, Australia and England," he said. "How many kids in my school or in our subdivision have that chance?"

Lampert was diagnosed with biliary atresia, a rare liver disease, shortly after birth, and at eight months, received a transplant. Now, he takes an anti-rejection pill twice a day, but has no athletic limitations.

High school competitors who doubt Lampert's abilities are soon put in their place.

"Guys joke about the fact that I've had a transplant until they meet me and play against me," Lampert said. "I pretty much show it to them on the first day - look out for me, because it doesn't change anything."

When he's not busy on the field, Lampert visits Cardinal Glennon patients who are awaiting transplant.

"DJ's not a hero as much as he's just a really good role model," Cheryl Lampert said.

Lampert's next stop is the 2007 World Transplant Games in Thailand.



Liver transplant recipient DJ Lampert.



A Snazzy Send-off

Costas employees sent Dr. Albert Chu into retirement in style, with matching T-Shirts that read "We love you, Dr. Chu" in his native language. Staff hospitalwide enjoyed ice cream as they said their farewells.



Apply Now for School at Work; Find Out What Opportunities Await



'School at Work has given me confidence and the opportunity to try and advance.'

— Jeff Scott, Environmental Services

Before he enrolled in the School at Work program at Cardinal Glennon, Jeff Scott had not set foot into a classroom in 20 years.

"At first I was a little nervous, because I've been out of school so long, but School at Work has given me confidence and the opportunity to try and advance," said Scott, who works in Environmental Services and was one of 10 employees in the first class. "I have always been interested in becoming an X-Ray technician, and School at Work is helping me do that."

School at Work is accepting applications for the second class of students throughout August. The eight-month program includes two semesters that refresh students' skills and assist them in pursuing a new career or going back to school. Students attend class once a week, during work hours.

The first semester provides a refresher course in reading, grammar, communications and workplace math. The second semester is

More information

To apply for School at Work, contact: **Kendrick Joshway, OR - ext. 2703** or **Karen Miller, Education - ext. 4710**

"Becoming a Health Care Professional."

Most valuable for Scott so far has been a "shadow day," during which he was paired with an X-Ray technician to experience the job duties firsthand.

"My next step now is finding a school, and School at Work helps me do that," Scott said. "School at Work is a jumpstart to getting back into schooling and a career change."

"I would tell anybody, no matter what department they are in, if they want to branch off into something totally new and they are feeling shaky about getting back into school, give it a try."



Sign Up Now For TACL 2006: "Community"

When: Sept. 12, 13, 14 • Oct. 12, 24 • Nov. 14

Where: Mercy Center

Ask Your Manager Today!